

# Kiosk Printer Series

Meeting customer demands for Stand-alone Kiosk



# Kiosk Printers

BIXOLON's portfolio of 2 and 3-inch open frame, next generation Receipt and Ticket kiosk printing mechanisms are designed for standalone self-service kiosk installations for a range of applications. These compact, low profile, highly reliable kiosk mechanisms with flexible mountings and options such as bezels and presenters are the ideal solution to create a truly unique packed kiosk system.



## BK5-31 3-inch Kiosk Label Printer

**Highly compatible with diverse media types**

- Tickets, coupons, labels and wristbands printing
- Supports media thickness up to 0.20 mm
- Versatile media support for various applications



## BK3-31 3-inch Kiosk Receipt Printer

**Best choice for receipt printing**

- Supporting a media roll diameter of up to 150 mm
- Options of bezel, presenter, and retractor
- Label for high-volume receipt printing



## BK3-32

**3-inch Kiosk Receipt Printer  
With large-diameter media rolls**

- Large media roll support (up to 250 mm)
- Fewer roll changes, low maintenance
- Ideal for high-traffic unattended kiosks



## BK3-33

**3-inch Kiosk Receipt Printers  
Easy drop-in paper loading**

- Easy drop-in paper loading
- Convenient media roll replacement
- Supports up to 83 mm roll diameter



## BK3-34

**3-inch Kiosk Receipt Printer  
Eco-friendly Receiving**

- Blue Paper-optimized near-end sensor
- Eco-friendly printing for sustainability
- Supports up to 150 mm roll diameter



## BK3-21

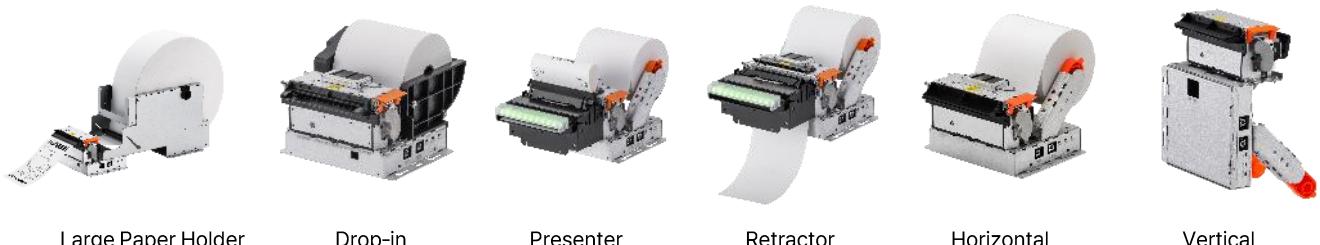
**2-inch Kiosk Receipt Printer  
Small and reliable**

- Prints tickets, receipts, and coupons
- Low-maintenance, unattended operation
- Reliable in extreme temperatures

# Comparison Table

Series	Interface	Voltage	Print Speed	Supported Media	Media Alignment	Media Width	Auto Paper Cutter	Paper Roll Diameter	Emulation			
BK5-31	USB V2.0 FS+ Serial	24V	Up to 150 mm/sec	Receipt/ Label	Center	20/58/ 60/80/ 83 mm	Yes	130/150 mm	BXL/ POS™			
BK3-31	- Standard: USB V2.0 FS + Serial - Optional: USB V2.0 FS + Serial + Ethernet		Up to 250 mm/sec	Receipt	Left			80/102/ 120/150 mm				
BK3-32								Up to 250 mm				
BK3-33								Up to 83 mm				
BK3-34								80/102/ 120/150 mm				
BK3-21	USB V2.0 FS+ Serial				20/58/ 60 mm	80/102/ 120 mm						

## Options



Large Paper Holder

Drop-in

Presenter

Retractor

Horizontal

Vertical

Series	Paper Holding				Type		Open-Lever Position		Mounting	
	Holder Tension	Lage Paper Holder	Drop-in	Special Holder Tension	Presenter	Retractor	Right	Left	Horizontal	Vertical
BK5-31	●					●	●		●	
BK3-31	●				●	●	●	●	●	●
BK3-32		●			●	●	●			
BK3-33			●		●	●	●			
BK3-34				●	●	●	●	●	●	●
BK3-21	●						●		●	●

# Specifications

## BK5-31

Print Characteristics		
Print Method	Direct Thermal	
Print Speed	Up to 150 mm/sec	
Print Resolution	203 dpi	
Print Width	12/48/54/72/80 mm	
Sensor	Paper End, Cover Open, Near End, Black Mark, Gap Sensor	
Media Characteristics		
Media Type	Ticket, Label (Gap, Black Mark)	
Media Width	20/58/60/80/83 mm	
Media Roll Diameter	130/150 mm	
Media Thickness	Width 80/83 mm: 0.1 to 0.15 mm Width 20/58/60 mm: 0.1 to 0.20 mm	
Supply Method	Easy Paper Loading	
Physical Characteristics		
Dimensions (W x L x H)	Φ130 130 x 181 x 123 mm	
Weight	Φ150 130 x 188 x 130 mm	
Electrical	780 g	
Lever Direction	100-240 VAC, 50/60 Hz, 24V	
Mount Direction	Right	
Performance Characteristics		
NV Image Memory	256 Kbytes (Mono)	
Receive Buffer	64 Kbytes	
User Define Buffer	12 Kbytes	
Interface	USB V2.0 FS + Serial	
Connector Type	Power DC-Jack or 2P Connector USB USB B or 4P Connector Serial 9P Male or 5P Connector	
Environment Characteristics		
Temperature	Operating: -20 to 60 °C (-4 to 140 °F) * Optimal printing performances and maximum reliability will be obtained between 0 and 40 °C Storage: -20 to 60 °C (-4 to 140 °F)	
Humidity	Operating: 10 to 95 % (non-condensing) Storage: 10 to 95 % (non-condensing) excluding paper	
Software		
Emulation	BXL/POS™	
Driver/Utility	Windows® Driver, OPOS Driver, Linux®/macOS® CUPS Driver, Utility Program	
Developer Tools	Android SDK, Windows SDK, Linux SDK, Web Print SDK (Windows/Android)	
Fonts/Graphics/Symbolologies		
Character Size	Font A: 12×24 Font B: 9×17 Font C: 9×24 KOR, CHN, JPN: 24x24	
Characters Per Line	Print width 12 mm: Font A: 8 Font B, C: 10, KOR, CHN, JPN: 4 Print width 48 mm: Font A: 32 Font B, C: 42, KOR, CHN, JPN: 16 Print width 54 mm: Font A: 36 Font B, C: 48, KOR, CHN, JPN: 18 Print width 72 mm: Font A: 48 Font B, C: 64, KOR, CHN, JPN: 24	
Character Sets	Alphanumeric: 95 Extended Graphics: 128×35 page International: 32	
Graphics	Supporting user-defined fonts, graphics, formats and logos	
Barcode Symbolologies	1D: Coda Bar, Code 39, Code 93, Code 128, EAN-8, EAN-13, ITF, UPC-A, UPC-E 2D: Data Matrix, GS1-128, GS1 DataBar Stacked/Omnidirectional/Truncated/Limited/Expanded, PDF417, QR code	
Accessories/Supplies		
Accessories	AC/DC Adapter (DC Jack), AC/DC Adapter (2P Connector), Male to Male type Serial Cable, 5P to Male type Serial Cable, USB A-B Cable 1.8 m, Power Cord	
Options		
Bezel	Non-Bezel, Standard-Bezel (4 types)	
Retractor (For ticket printing only)	Paper Stock Direction	Upper
	Media Width	58/60/80 mm
	Media Thickness	0.10 to 0.15 mm
	Media Length	70 to 350 mm
	Ejection & Retractor Speed	Eject: Up to 150 mm/sec Retractor: Up to 500 mm/sec
	Basic Movement	Retraction, Continuous

# Specifications

	BK3-31 Series				BK3-21						
<b>Print Characteristics</b>											
Print Method	Direct Thermal				Direct Thermal						
Print Speed	Up to 250 mm/sec				Up to 250 mm/sec						
Print Resolution	203 dpi				203 dpi						
Print Width	12/48/54/72 mm				12/48/54 mm						
Sensor	Paper End, Cover Open, Near End, Black Mark				Paper End, Cover Open, Near End, Black Mark						
<b>Media Characteristics</b>											
Media Type	Receipt				Receipt						
Media Width	20/58/60/80/83 mm				20/58/60 mm						
Media Roll Diameter	BK3-31/34: 80/102/120/150 mm BK3-32: Up to 250 mm BK3-33: Up to 83 mm				80/102/120 mm						
Media Thickness	0.05 to 0.12 mm				0.05 to 0.12 mm						
Supply Method	Easy Paper Loading				Easy Paper Loading						
<b>Physical Characteristics</b>											
Dimensions (W x L x H)	BK3-31/34 Φ80 130 x 130 x 91 mm BK3-31/34 (Vertical) Φ80 130 x 159 x 91 mm				BK3-21 Φ80 109 x 130 x 91 mm BK3-21 (Vertical) Φ80 109 x 160 x 91 mm						
	Φ102 130 x 137 x 99 mm Φ120 130 x 144 x 105 mm Φ150 130 x 160 x 105 mm				Φ102 109 x 137 x 99 mm Φ120 109 x 144 x 105 mm						
	BK3-32 Φ250: 130 x 339 x 145 mm BK3-33 Φ83: 130 x 137 x 96 mm										
	BK3-31/33/34: 700 g BK3-32: 1,470 g				600 g						
	100-240 VAC, 50/60 Hz, 24V				100-240 VAC, 50/60 Hz, 24V						
	Lever Direction Left, Right				Right						
Mount Direction	BK3-31/34: Horizontal/Vertical BK3-32/33: Horizontal				Horizontal/Vertical						
<b>Performance Characteristics</b>											
NV Image Memory	256 Kbytes (Mono)				256 Kbytes (Mono)						
Receive Buffer	64 Kbytes				64 Kbytes						
User Define Buffer	12 Kbytes				12 Kbytes						
Interface	Standard: USB V2.0 FS + Serial Optional: USB V2.0 FS + Serial + Ethernet				USB V2.0 FS+ Serial						
Connector Type	Power	DC-Jack or 2P Connector			DC-Jack or 2P Connector						
	USB	USB B or 4P Connector			USB B type (Default)						
	Serial	9P Male or 5P Connector			9P Male or 5P Connector						
<b>Environment Characteristics</b>											
Temperature	Operating: -20 to 60 °C (-4 to 140 °F) * Optimal printing performances and maximum reliability will be obtained between 0 and 40 °C Storage: -20 to 60 °C (-4 to 140 °F)				Operating: -20 to 60 °C (-4 to 140 °F) * Optimal printing performances and maximum reliability will be obtained between 0 and 40 °C Storage: -20 to 60 °C (-4 to 140 °F)						
Humidity	Operating: 10 to 95 % (non-condensing) Storage: 10 to 95 % (non-condensing) excluding paper				Operating: 10 to 95 % (non-condensing) Storage: 10 to 95 % (non-condensing) excluding paper						
<b>Software</b>											
Emulation	BXL/POS™				BXL/POS™						
Driver/Utility	Windows Driver®, OPOS Driver, Linux®/macOS® CUPS Driver, Utility Program, Network Auto Installer				Windows Driver®, OPOS Driver, Linux®/macOS® CUPS Driver, Utility Program, Network Auto Installer						
Developer Tools	Android™ SDK, Windows SDK, Linux SDK				Android™ SDK, Windows SDK, Linux SDK						
<b>Fonts/Graphics/Symbologies</b>											
Character Size	Font A: 12x24 Font B: 9x17 Font C: 9x24, KOR, CHN, JPN: 24x24				Font A: 12x24 Font B: 9x17 Font C: 9x24, KOR, CHN, JPN: 24x24						
Characters Per Line	Print width 12 mm: Font A: 8 Font B: C: 10, KOR, CHN, JPN: 4 Print width 48 mm: Font A: 32 Font B: C: 42, KOR, CHN, JPN: 16 Print width 54 mm: Font A: 36 Font B: C: 48, KOR, CHN, JPN: 18 Print width 72 mm: Font A: 48 Font B: C: 64, KOR, CHN, JPN: 24				Print width 12 mm: Font A: 8 Font B: C: 10, KOR, CHN, JPN: 4 Print width 48 mm: Font A: 32 Font B: C: 42, KOR, CHN, JPN: 16 Print width 54 mm: Font A: 36 Font B: C: 48, KOR, CHN, JPN: 18						
Character Sets	Alphanumeric: 95 Extended Graphics: 128x35 page International: 32				Alphanumeric: 95 Extended Graphics: 128x35 page International: 32						
Graphics	Supporting user-defined fonts, graphics, formats and logos				Supporting user-defined fonts, graphics, formats and logos						
Barcode Symbolologies	1D: Coda Bar, Code 39, Code 93, Code 128, EAN-8, EAN-13, ITF, UPC-A, UPC-E 2D: Data Matrix, GS1-128, GS1 DataBar Stacked/Omnidirectional/Truncated/Limited/Expanded, PDF417, QR code				1D: Coda Bar, Code 39, Code 93, Code 128, EAN-8, EAN-13, ITF, UPC-A, UPC-E 2D: Data Matrix, GS1-128, GS1 DataBar Stacked/Omnidirectional/Truncated/Limited/Expanded, PDF417, QR code						
<b>Accessories/Supplies</b>											
Accessories	AC/DC Adapter (DC Jack), AC/DC Adapter (2P Connector), Male to Male type Serial Cable, 5P to Male type Serial Cable, USB A-B Cable 1.8 m, Power Cord				AC/DC Adapter (DC Jack), AC/DC Adapter (2P Connector), Male to Male type Serial Cable, 5P to Male type Serial Cable, USB A-B Cable 1.8 m, Power Cord						
<b>Options</b>											
Bezel	Non-Bezel, Standard-Bezel (4 types), LED-Bezel (Green)				Non-Bezel, Standard-Bezel (4 types)						
Presenter (LED-Bezel default)	Paper Stock Direction	Upper									
	Media Width	80 mm									
	Media Thickness	0.05 to 0.10 mm									
	Media Length	50 to 250 mm									
	Ejection Speed	Up to 250 mm/sec									
Retractor	Paper Stock Direction	Upper									
	Media Width	58/80 mm									
	Media Thickness	0.05 to 0.10 mm									
	Media Length	70 to 350 mm									
Ejection & Retractor Speed		Up to 500 mm/sec									
Basic Movement		Clamp, Retraction, Continuous									



## Product and Services Portfolio

Applications	BK5-31	BK3-31	BK3-32	BK3-33	BK3-34	BK3-21
<b>Retail</b>						
Self Service and Kiosk	●	●	●	●	●	●
Gas Station Receipting		●	●	●		●
<b>Food &amp; Hospitality</b>						
Customer Self Service		●	●	●	●	●
Casino Voucher	●					
<b>T&amp;L</b>						
Transportation Ticketing	●	●	●	●		
Labelling at Pack station	●					
<b>Government</b>						
Parking Management	●	●	●	●		●
Queue Management	●	●				●